

→ Admission & Registration

- All guests must register at reception upon arrival, presenting the required documentation.
- Access to the facilities is reserved exclusively for duly registered persons.
- Visits must be communicated to and authorised in advance by management.
- The use of wristbands is mandatory throughout the premises.

→ Timetables

- Quiet hours are from midnight to 8 a.m., during which time any noise that may disturb other guests must be avoided.
- Check-in and check-out times for pitches and accommodation will be set by management and must be strictly adhered to.

→ Coexistence and behaviour

- A respectful attitude towards other guests, staff and facilities is required.
- Behaviour that disturbs the peace, order or safety of the campsite is not permitted.
- Any unacceptable behaviour, as well as failure to comply with these regulations or the rules indicated on the signs, may result in the intervention of the Camping La Rosaleda team and the application of measures, including expulsion from the premises, without the right to compensation or reimbursement.
- The use of amplified music (speakers, sound equipment, radios, musical instruments or other similar devices) and any type of noise that may disturb other campers is prohibited throughout the campsite.

→ Use of facilities

- Communal facilities (toilets, showers, sports and leisure areas) must be kept clean and in good condition.
- It is forbidden to modify or damage any part of the campsite.
- Barbecues may be used from 1 June to 15 October. Electric griddles may be used, but only in designated areas and in compliance with current fire regulations.
- Children under the age of 14 are not permitted to access or use the swimming pools without being accompanied by a responsible adult.
- Children under the age of 16 are not permitted to access the gym.

Fundamentals Rules

→ Pets

- Pets are only allowed in authorised areas and must always be kept on a lead.
- Owners are responsible for cleaning up after their pets and for their behaviour.
- Pets are not allowed in bathing areas or children's play areas.
- Animals are not allowed in the bungalows. They are only allowed on pitches, except during July and August.

→ Environment

- The natural environment must be respected, avoiding any action that could damage the flora or fauna.
- The correct use of recycling bins is mandatory.
- It is forbidden to dump waste, grey water or polluting substances outside authorised areas.
- The campsite's water fountains are for drinking water only. For hygiene reasons, they must not be used for personal hygiene or for dumping waste or substances.

→ Vehicles

- Vehicles must be driven at a reduced speed of 10 km/h within the campsite.
- Parking is only permitted in designated areas.
- We recommend limiting the use of vehicles to preserve the peace and quiet of the site.
- Vehicles are not permitted to circulate between midnight and 8 a.m.
- Scooters, including electric and motorised ones, are prohibited throughout the campsite.

→ Safety

- Customers are asked to take care of their personal belongings; the campsite is not responsible for any loss or theft.
- In case of emergency, immediately notify campsite staff or follow the instructions in the evacuation plan.

→ Non-compliance

Failure to comply with these rules may result in expulsion from the premises, in accordance with current regulations, without the right to a refund.

In case of emergency



Advise reception



Go to meeting point.

- 1** *Remain calm and proceed to the meeting point.*
- 2** *Do not move vehicles in an emergency. Evacuate on foot.*
- 3** *Follow the fire marshal's instructions at all times.*
- 4** *In case of fire, use the extinguisher only if it is safe to do so.*
- 5** *Provide assistance and, if necessary, call the emergency services.*

In case of fire

- 1** If your clothes catch fire, do not run, throw yourself on the ground and roll over.
- 2** If **another person catches** fire, cover them completely with a wet blanket.



If the siren sounds, you must immediately go to the meeting point at the entrance to the campsite. In the event of evacuation, do not use your car.

